Income and Employment Verifications
The Work Number®—An Automated Solution
Automated Verifications: Value to Employers and Employees

Establish control: helping to reduce risk, cost, and workload
Every day, your employees initiate consumer processes that require you to respond to income and/or employment verification requests. Renting an apartment, applying for a mortgage, credit card or government assistance are just a few occasions in life where employment information must be verified. But the process to fulfill these requests securely and accurately could place risk on your organization and to your employees. Can you be sure all managers across your organization are following the proper procedures when fulfilling employment verifications? Do they have the ability to track the true identity of who is calling and whether or not there is a permissible purpose to request your employees’ sensitive information? Is the information being released appropriate, accurate and timely?

At Equifax Workforce Solutions, we understand how critical income and employment verifications are to everyday life, to your business, and to your employees. We don’t take on responsibility for this process lightly; that’s why we make every possible effort to provide a solution that is advantageous to all parties involved: employers, employees, and verifying organizations and agencies.

The Work Number®
The Work Number, our income and employment verification service, helps to provide peace of mind to employers and employees by:

- Providing verification information 24 hours a day, 7 days a week
- Offering globally recognized best practices in security and data management
- Credentialing and registering all verifiers
- Requiring a permissible purpose to access employee information
- Delivering the most up-to-date information on employees
- Releasing only information that is required on the verification
- Maintaining compliance with the Fair Credit Reporting Act (FCRA)
- Providing employees access to their Employment Data Report

Empower employees to obtain the credit and benefits they need, when they need it

Additional advantages for employers
Organizations of all shapes and sizes, from small not-for-profit agencies to the largest of corporations, choose Equifax to handle the verifications for their employee population. Not only does the service help relieve administrative burdens and costs, it keeps employees’ information secure and helps to mitigate exposure to unauthorized access. Equifax allows only contracted and credentialed verifiers access to the information.
Workload relief – For many of our clients, manual verification requests significantly decrease soon after our service begins. As the industry leader, The Work Number database is globally recognized with best practices in data management and security. As a result, hundreds of thousands of verifiers already know us and are integrated with our process, so they come to us for information first.

Superior service – Working with Equifax is simple. We receive income and employment data each payroll cycle and make the connection with the agencies and organizations requesting verification on your behalf. On top of that, call center support is provided for all parties involved to help ensure a seamless verification process.

Trusted data – Employers know they can depend on The Work Number service. As the industry leader, The Work Number database is globally recognized with best practices in data management and security. We focus on continuous improvement of security measures, encryption, and implementation of the latest technology to maintain data integrity.

Direct connections – Our relationships with over 200,000 credentialed verifiers and advanced technology uniquely positions Equifax to immediately help reduce the number of verification requests coming into your organization. We help you streamline the transfer of information from your organization to the verifier as they need it.

Advantages for employees

With the tightening of credit, agencies are verifying all of the information needed to grant credit. By providing timely responses, secure access, and privacy assurances, Equifax provides an exceptional level of service to your employees.

Timely response – Employment and income verifications are available instantly, 24 hours a day, 7 days a week. Employees can apply for credit, housing, or government assistance when it is convenient for them and on their time line. They will not have to bring in any income or employment verification paperwork or wait to have the verification completed.

Accuracy and recourse – Our operations are compliant with FCRA, which ensures employees have access to their verification request history and a method for recourse if they have a dispute with the verification.

Privacy – Employees can feel a greater sense of confidentiality when conducting their personal business as the verifications are fulfilled through The Work Number, a service designed to help keep the process and transfer of information secure.

Controlled access – We handle verifications completely in-house. This means we host and manage all data, the verification fulfillment, and our own call center so there are no outsourced providers between the information verifiers need and the data employers provide. We keep your employees’ information safe. In addition, all verifiers must have permissible purpose under FCRA guidelines in order to retrieve a verification on one of your employees.
Equifax Workforce Solutions: solutions to help employers save time and money

- **Income and Employment Verifications**—Offer your employees automated income and employment verifications through The Work Number®.

- **Unemployment Cost Management**—Helps reduce unemployment costs through claims processing, hearing representation, and reemployment strategies.

- **I-9 Management**—Helps maintain compliance with immigration and E-Verify® regulations by completing and storing federal I-9s electronically.

- **ACA Management**—Simplify ACA compliance and help reduce risk by automating processes for exchange verifications, eligibility tracking, IRS reporting, subsidy management, and fine disputes.

- **Onboarding**—Collect and manage information for new hire forms online to help improve compliance and reduce costs.

- **Tax Credits and Incentives**—Helps capture all the federal, state, and local tax credits and incentives based on eligibility.

- **Paperless Pay**—Offer electronic paystubs and paycards and better manage direct deposits, W-4s, and other employee information.

- **W-2 Management**—Deliver an electronic W-2 option to your employees, including optional paper distribution, reissues, corrections, and tax software upload capability.

- **Employment Tax Services**—Receive comprehensive tax consultation to identify areas of risk and identify refund opportunities.

**CONTACT US TODAY**

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