

How To Complete Risk-Based Authentication - Enhanced Security Enrollment

If you have not previously enrolled for Risk-Based Authentication you will need to enroll before you can use the service. Complete the following steps to enroll:

- 1 Enter your Username.
- 2 Click 'Continue.'
- 3 Enter your PIN/Password.
- 4 Click 'Login.'
- 5 Click 'Enroll Now.'
- 6 Select whether you want us to remember your computer.
- 7 Click 'Continue.'
- 8 Use the arrows to select a Personal Security Image.
- 9 Click 'Continue.'
- 10 Select and answer your 6 personal questions.
- 11 Click 'Continue.'
- 12 Verify or update your phone numbers and click 'Continue.'
- 13 Review your security questions and click 'Complete.'

You have successfully enrolled in Risk-Based Authentication. Click Continue to go to the Main Menu of your account.

The screenshots illustrate the following steps:

1. Username entry screen.
2. Continue button.
3. PIN entry screen.
4. Login button.
5. Enroll Now button.
6. Selection of 'Remember my computer'.
7. Continue button.
8. Selection of a personal security image.
9. Continue button.
10. Answering personal questions.
11. Continue button.
12. Phone number verification.
13. Review and completion.